IMPORTANT UPDATE

June 24, 2020

Update
BDUs using Consumer Receivers in Head Ends

Our May 12, 2020 Bulletin stated we would make the final change for the relocation of ANIK F1R Ku-band signals to ANIK G1 on map 4358 on July 13, 2020 at 8:00 a.m. EST. We will be delaying this until August 10, 2020 at 8:00 a.m. EST. This delay is because the upgrade to the DSR8xx receivers will not be available until mid to end of July.

If you are using DSR8xx receivers in your head end and have an xKu-band LNB the upgrade will cause the DSR8xx receivers to automatically recover without intervention with a 5-10 second outage when the map change occurs. **Note:** this was successful in our test environment and may not occur in every head end set up.

A head end visit will be required to reboot DSR6xx receivers when map 4358 is updated on August 10, 2020.

This message is sent to you by Shaw Satellite GP.
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